

Engen, DSV Bybox simplify parcel send and receive

DSV ByBox is an intelligent and automated parcel locker, which offers the public a secure and convenient means to send or receive parcels.



Engen partnered with logistics group DSV Global Transport and Logistics in 2014 and over the past three years, the companies have broken the 20,000-parcel barrier.

There are currently 65 DSV Intelligent Bybox lockers at Engen service stations across South Africa.

How it works

Greg Saffy, MD of DSV Distribution explains how it works: “When ordering online, shoppers simply select the ByBox delivery option to their nearest locker at selected Engen service stations.”

Parcels are dispatched the next day, and drivers scan them in at the selected ByBox terminal. The correct one opens automatically, and an SMS is sent to the customer with the delivery location and a PIN number to access the locker.

Customers can also send parcels from and Engen service station via DSV ByBox, he explains. “Simply buy a DSV PAK from an associated retailer and package it, complete the dispatch note, scan it in at a ByBox terminal and follow the touch screen instructions to put it in the designated locker.”

According to Seelan Naidoo, Engen's general manager: retail, the trend towards buy and collect has gained momentum. "Engen is excited to be a part of this innovative journey. Together with DSV we are bringing an alternative, user-friendly delivery solution to the South African market."

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