

Nedbank App Suite gets an upgrade

Off the back of its recent win of the 'Best Android Consumer App' at the MTN App of the Year awards, Nedbank has released an upgraded version of the Nedbank App Suite. The updated release fits into the bank's strategy to provide clients with a one-of-a-kind, customisable and accessible banking, financial services and lifestyle mobile experience.

Fred Swanepoel, Nedbank's chief information officer, says, "We're moving towards being a leader in the mobile and digital space in South Africa and the upgraded app is one of the ways to achieve this. The Nedbank App Suite makes it easy for our clients to bank securely anytime, anywhere." Nedbank clients can use BlackBerry, Apple (iPhone and iPad), Android (phones and tablets) and selected Nokia devices to access the app.

New features

The upgraded app provides customers with new features such as an enhanced enrolment process which enables on-device enrolment for Retail Banking and simplifies the NetBank Business, Share Trading and new Unit Trust NedApp activations.

The new Secure Inbox allows Nedbank to send secure messages and notifications to clients. The latest version of the Nedbank App Suite now also offers a Market Watchlist, which provides customers with the ability to create a market watch list to monitor changes in share prices of stocks listed on the JSE. Other features include the grouping of NedApps into categories such as 'Admin', 'Tools', 'Nedbank Sport' and more, as well as the ability to sort the NedApps in the client's preferred order.

Swanepoel adds, "Transaction values processed through the Nedbank App Suite so far have exceeded R23 billion since its launch 13 months ago, highlighting the trust that clients have instilled in this solution. We endeavour to keep improving our app and this upgrade sees an improvement in stability and will simplify future functional deployments."

All users have been notified of the upgrade via a message within the Nedbank App Suite, requesting them to update from the appropriate app store.