

City Lodge Hotels is open for business

Issued by [City Lodge Hotel](#)

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City Lodge Hotel Group is starting to open up its hotels in a phased response to business traveller demand as South Africa moves to Level 3 alert of the lockdown from 1 June 2020. The group has been busy during Levels 5 and 4 preparing its properties to open in a Covid-19 world. Some properties have offered quarantine accommodation while others have accommodated essential services, now extended to include business travellers.





Not all of the group's hotels will open at the same time, with specific hotels in key locations earmarked for initial trading where larger numbers of business travellers may reasonably be expected. In time, and as business picks up, the group will open more of its hotels.

The following 15 hotels are open to business travellers and essential services workers during this phase:

- City Lodge Hotel at OR Tambo International Airport
- City Lodge Hotel Bryanston
- Town Lodge George
- Town Lodge Menlo Park
- Town Lodge Polokwane
- Road Lodge Bloemfontein Airport
- Road Lodge Cape Town International Airport
- Road Lodge Durban
- Road Lodge East London
- Road Lodge Mbombela
- Road Lodge N1 City
- Road Lodge Pietermaritzburg
- Road Lodge Port Elizabeth
- Road Lodge Richards Bay
- Road Lodge Rustenburg

Any person or business requiring accommodation in a hotel or in an area not listed above, may send an enquiry to lodgeline@clhg.com or groups@clhg.com or call 0800 11 37 90 (South Africa) or any of the hotels directly (check website for numbers www.clhg.com) – there is always someone on duty willing to assist. Depending on the number of rooms required and the length of stay, all hotels are able to reopen at very short notice. The group has special Stay Safe rates available as follows:

- City Lodge Hotels: from R940 per room per night (excl. breakfast)
- Town Lodges: from R790 per room per night (excl. breakfast)
- Road Lodges: from R665 per room per night (excl. breakfast)

City Lodge Hotel Group has stringent, multi-disciplinary measures in place to keep front and back of house clean and safe including:

- Health screenings for both guests and staff upon entering our buildings which includes sanitisation of hands, temperature check and questionnaire
- Social distancing signage and enforcement of best practices by hotel management
- Specialised deep cleaning using a leading polycide chemical
- Strict room cleaning policies to eliminate cross-contamination between rooms
- Individually packaged food service to ensure you receive a tasty meal with limited risk
- To kill any potential viral matter, linen and towels are washed on the hottest wash cycle at 80°C
- Personal protection equipment, such as face masks, gloves and aprons, to be worn by staff at all times. Guests are to wear face masks in public areas at all times
- Ongoing training to keep our staff informed and well-versed in best practices
- Periodic independent Covid-19 Risk Assessment Audits by FCS, a reputable third-party



Covid-19 Risk Assessment Survey conducted by FSC's Adrian Carter

More information on the group's safety protocols is available on the website www.clhg.com.

"We are delighted to welcome back our business travellers and have gone to extra lengths to ensure we are ready and they are reassured that our tip-top, loving and clean promise remains intact. In fact, we have a reputable independent company conducting Covid-19 risk assessment audits on our hotels and the first property to be tested, City Lodge Hotel Bryanston, has achieved a 98% score on the hygiene audit and 100% on the microbiological index. This gives us confidence that our revamped procedures and operations are effective," says Lindiwe Sangweni-Siddo, chief operating officer of City Lodge Hotel Group.

Chief executive officer, Andrew Widegger adds: "We support the government's efforts to contain the spread of Covid-19 and are especially pleased to demonstrate how this is possible in a new version of 'everyday life' as the country cautiously and carefully lifts restrictions placed on the hospitality industry. We appreciate businesses that have been hard hit, including our own, and restarting the economy in a considered manner appeals to all."

" Father's Day deals to spoil all the dads at City Lodge Hotels " 30 May 2024

" City Lodge Hotels' Clifford Ross inducted into Fedhasa Hall of Fame " 15 May 2024

" Planet vs. Plastics: City Lodge Hotels' eco-initiatives make sustainability easy " 23 Apr 2024

" Sleep Easy with City Lodge Hotels! Bedtime Stories for Business People launched " 20 Mar 2024

" Calling all last resorters: City Lodge Hotels' quarterly break saves the day! " 14 Mar 2024

City Lodge Hotel

CITY LODGE HOTEL GROUP

City Lodge Hotel Group has a variety of hotels dedicated to providing you with comfort at a level that suits you. With 5 Courtyard Hotels (480 rooms), 19 City Lodge Hotels (3281 rooms), 12 Town Lodges (1507 rooms) and 23 Road Lodges (2 272 rooms), the Group has a total of 7540 rooms and ranks among the 250 largest hotel chains in the world. We are dedicated to providing quality accommodation for business, leisure and 'bleisure' travellers in South Africa, Namibia, Botswana and Mozambique. From basic, functional rooms to magnificent luxury studios, we have the range and experience to give you unbelievable service and exceptional accommodation at a price you can afford and in a location near to where you want to be. Go to www.clhg.com for more information.

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