

# Is Airbnb the antidote to overtourism?

Airbnb's *Healthy Travel and Healthy Destinations* report shows that its platform and community model helps fight mass tourism, promotes sustainable travel and is changing the economics of travel and tourism to the benefit of local families and communities.



## Fighting overtourism by encouraging geographic diversity and distribution of guest arrivals

Across the eight global tourist destinations studied, at least two-thirds of all guest arrivals on Airbnb take place outside of traditional tourist areas, and 72 to 93% of Airbnb listings are located outside of areas that are at risk for overtourism, as a result of homes being less concentrated than hotels. This encourages geographic diversity and distribution of guest arrivals.

“One way to mitigate overtourism is dispersal. Spread visitors throughout the city so they don’t overwhelm certain districts and popular sites. Home sharing may help in two ways - one, simply because shared listings are often more spread out geographically than commercial lodgings, and the other by what hosts themselves may recommend to their guests.” - Jonathan Tourtellot, Founder of the National Geographic Center for Sustainable Destinations

A first-of-its-kind global analysis of over 2.8 million Airbnb host guidebooks also shows hosts are helping fight tourist crowding through local and unique recommendations to guests. The analysis shows the

median guidebook-recommended location is a 20-minute walk from the host’s listing – typically outside tourist hotspots – and two-thirds of recommended places to eat are within the same radius.

The analysis also shows that 61% of all Airbnb host guidebook recommendations offered around the world are only recommended by one host, meaning only the guests of that particular host are being directed to that location or activity through Airbnb. Globally, this implies that today, one can find over one million individual-host guidebook recommendations that no other host recommends – a welcome antidote to standardised tourist maps that spawn what Tourtellot describes as “generic businesses”. “These generic businesses force out distinctive local shops, eateries and crafts,” he says.

## Changing the economics of tourism to benefit locals

The vast majority of each dollar spent on Airbnb flows directly to hosts, who keep up to 97% of every dollar, euro or pound they charge to rent their space. Hosts then spend and reinvest their earnings in a number of ways including household expenses, rent or mortgage payments, cleaners, home improvement, healthcare and education. Relative to chain hotels, a much smaller percentage of home sharing spending is paid in fees.

This stands in stark contrast to tourism spend with hotels, where anywhere between 14 to 36 cents of each chain-hotel dollar may never reach the actual destination community. On cruise ships, data shows the only potential benefits for local communities from cruise ship accommodation spending are fuel costs and local transportation costs of shuttling day-trippers from a port to a limited number of sites.

“From the destination point of view, tourism can be plotted on a spectrum from beneficial to problematic,” says Tourtellot.

“At the beneficial end, we can posit that healthy travel is good for the visitor and good for the destination - its people, environment, culture, and character. The goal, of course, is to avoid conditions that fail to do that, as in the case of ‘leakage’, when a high proportion of tourist revenue goes to the bottom line of a far-away business or corporation rather than helping the local economy.”

## Airbnb and total visitor share

In a study of eight of the world’s most popular travel destinations at risk of overtourism, including Barcelona, Venice, Amsterdam and Japan, data shows that Airbnb accounts for just 7% of all guest arrivals, including hotel and cruise ship guests. This equates to 0.37 guests per local resident on Airbnb, compared to 5.1 tourists for every local resident – or almost 14 times more non-Airbnb than Airbnb guests.

Local examples show total tourist arrivals per local resident outnumber Airbnb guest arrivals by 73.8 to 2.2 in Venice; 51.3 to 5.2 in Queenstown, New Zealand; and 10.2 to 0.5 in Mallorca.

“Airbnb is built on the foundation that home sharing delivers authentic experiences for guests while benefiting local people, places and communities. We firmly believe our community is part of the solution to the challenges of mass tourism and can deliver sustainable growth that benefits everyone,” says Airbnb Co-Founder and Chief Strategy Officer, Nathan Blecharczyk

The report follows the launch of Airbnb’s Office of Healthy Tourism, which aims to promote the development of healthy tourism across the world, and the launch of global data on the positive impacts of home sharing in more than 300 top cities and 80 countries across the world.



Airbnb release global impact data, offers healthy alternative to mass travel

23 Apr 2018



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